



## 2020-2021 ANNUAL REPORT



**WORKFORCE  
DEVELOPMENT**



# P R O G R E S S I O N O F A D R E A M

INITIAL FORMATION  
OF RENEWAL

RENEWAL EXPANDED SERVICES TO INCLUDE  
HOUSING WITH A 25 BED FACILITY IN HOMESTEAD

RENEWAL EVOLVES TO MOST COMPREHENSIVE  
SERVICE PROVIDER IN COMMUNITY CORRECTIONS

1958

1976

1988

1990

1995

RENEWAL INCORPORATED UNDER THE  
LEADERSHIP OF THOMAS O'BRIEN

RENEWAL CONSOLIDATED OPERATIONS INCLUDING A  
BEST OF CLASS FACILITY IN DOWNTOWN PITTSBURGH



## OUR MISSION

Renewal, Inc. is a non-profit organization dedicated to empowering individuals to improve their lives.

Fiscal year 2020-2021 continued to present similar challenges as the previous year due to the ongoing COVID 19 virus and the traumatic effects it has had on everyone's lives and livelihood. Renewal, Inc. emphasized the importance of keeping in place all of the previously initiated policies and procedures to successfully mitigate the overall impact of the virus on its employees, the people Renewal serves and the financial wellbeing of the organization. Renewal partnered with Giant Eagle Pharmacies to provide onsite vaccination clinics at Renewal's 700 Fifth Avenue facility. The understanding and cooperation of the employees has gone a long way to making it possible for Renewal, Inc. to continue to operate the much needed and valuable services it provides to the community. The global impact of the virus has created serious human resource and financial burdens for Renewal as well as the overall world and national economy. I am confident that everyone that supports the "Mission" of Renewal, Inc. will take the same commitment and dedication shown this past year into the year ahead.

Renewal has adopted a revised Mission Statement: "Renewal, Inc. is a non-profit organization dedicated to empowering individuals to improve their lives".

Our current strategic plan is a guide for Renewal to take action toward expanding its high quality services to the broader community. One such example of this is that Pathway to Care and Recovery is entering its second year of operation, continued growth and successful partnerships with Allegheny County, Community Care Behavioral Health and Allegheny Health Choices, Inc. These services are proving to be a lifesaving 24/7 resource to individuals, families, healthcare providers and first responders struggling to deal with the tragic impacts of addiction.

Renewal's experience and success has provided a strong foundation for the future and, as always, this has been made possible through the continuing support of the Board of Directors, the Community Advisory Boards and the commitment and dedication of our employees.

**Douglas C. Williams**  
President and Chief Executive Officer



RENEWAL PARTNERED WITH ADAGIO HEALTH  
FOR ADVANCED TESTING AND SCREENING

ENGAGEMENT CENTER AND SAFE PLACE TO STAY  
NAMED "PATHWAY TO CARE AND RECOVERY"

1997

2018

2019

2020

2021

RENEWAL TREATMENT, INC FORMED TO MEET  
DEMAND FOR DRUG AND ALCOHOL TREATMENT

ENGAGEMENT CENTER AND SAFE PLACE TO STAY;  
SPECIALIZED TEAMS FOR SUBSTANCE USE DISORDERS

SAFE PLACE TO STAY OPENED  
SUMMER OF 2021

## CORE VALUES

As we put our mission and vision into action, our goal is for individuals to be able to lead full, healthy and rewarding lives when they leave us, aided by skills and support systems that will provide an enduring and lifelong source of confidence. We are always striving toward the goal by making decisions based on our Core Values:

- **Safety** — Protecting the lives and well-being of residents, staff and our community
- **Diversity** — Appreciating and respecting the differences of our staff, residents and community
- **Leadership** — Empowering employees to emulate our mission and core values
- **Teamwork** — Working together for the betterment of our staff, residents and community
- **Innovation** — Implement new programs and services in accordance with industry standards
- **Empowerment** — Taking responsibility with the parameters of the mission, core values and policies
- **Professionalism** — Maintain the highest standards of ethical behavior and the continued quest for excellence

## OUR HISTORY

### The Early Years

Renewal, Inc. was formed in 1958 through the efforts of Pittsburgh businessmen serving on the Penal Committee of the St. Vincent de Paul Society. The new organization is dedicated to returning adjudicated offenders to society as responsible citizens.

In 1976, thanks to the organization's successful and intensive focus on sustainable healing for individuals, Renewal, Inc. was incorporated as a private, non-profit organization. Its first Administrator was Thomas O'Brien, himself an ex-offender and reentrant of the program.

### Building a Comprehensive Program

In 1988 Renewal expanded its services to include housing, opening a 25-bed facility in Homestead, PA to help mitigate overcrowding in the Allegheny County Jail. Almost 30 years later, Renewal and Allegheny County continue that relationship along with contractual agreements with a range of County, State and Federal entities. Today Renewal provides critical residential services for 627 individuals in two facilities owned and operated by Renewal, Inc. in downtown Pittsburgh.

Since the 1990s and early 2000s, Renewal has pursued and leveraged its contractual relationships to evolve into a service provider offering the most comprehensive programs in community corrections.

In 1997, because of increasing demand created by Renewal's growing capabilities, Renewal Treatment, Inc. was founded to perform inpatient and outpatient drug and alcohol treatment services.

### Best-in-Class Facilities

Renewal consolidated its operations in 1995 when it purchased and renovated a facility located at 339 Boulevard of the Allies in downtown Pittsburgh. Through a robust renovation, this location now has a bed capacity of 290 and meets all standards of the Americans with Disability Act, American Correctional Association Adult Community Residential Services 4th Edition, Pennsylvania Department of Corrections and Federal Bureau of Prisons.

## COMMUNITY SERVICE - JULY 2020 to MARCH 2021

Listed below are local community benefit providers that Renewal, Inc. reentrants have completed community service hours for in past years. For this year, 2020 – 2021, due to COVID-19 pandemic, community service has been halted. In a non COVID year community service hours are provided throughout the community with the organizations listed below.

Allies for Health and Wellbeing (formerly PATF)  
Allegheny County Jail  
Book Em Project (Thomas Merton Center)  
Church of God in Christ  
Clean and Sweep, 704 Second Avenue Corridor  
Cribs for Kids Hazelwood  
Cribs for Kids Convention  
Cribs for Kids/SIDS Foundation Breath of Life Stroll  
Divine Intervention Ministries  
Dollar Bank Three Rivers Arts Festival  
East End Community Thrift Shop  
First Presbyterian Church, Downtown Pittsburgh  
Grace Tabernacle Community Ministries  
Greater Pittsburgh Community Food Bank  
Hill District Community Development Corporation  
Liberty Mile Race  
Lydia's Place  
Mt. Ararat Baptist Church  
Northside Common Ministries  
Operation Safety Net (Pittsburgh Mercy)  
Pittsburgh Community Services, Inc.  
PDP Downtown clean up  
Pittsburgh Marathon  
Pittsburgh Triathlon  
Project Destiny.  
Renewal, Inc. 339 Boulevard of the Allies  
RTI 700 Fifth Avenue building  
RTI 704 Second Avenue building and Corporate office  
Representative Jake Wheatley  
Health and Wellness Community Days  
Salvation Army Thrift Shop & Warehouse, Southside Pittsburgh  
Salvation Army Food Bank, West End Pittsburgh  
Susan G. Komen Race for the Cure  
The Pittsburgh Project  
The Richard S. Caliguiri Great Race  
Trinity Lutheran Church  
Turkey Trot sponsored by YMCA  
Urban League of Greater Pittsburgh Housing Department  
Urban League of Greater Pittsburgh Hunger Services  
Veteran's Leadership Program  
YMCA of Homewood Brushton



## RENEWAL, INC. AND RENEWAL TREATMENT, INC. PARTNERS

Renewal Inc., and Renewal Treatment, Inc., partnered with many organizations in our efforts to meet the holistic needs of our program participants. Many of these organizations are available to provide services on-site.

### Agencies that provide services on-site:

- Occupational Vocational Rehabilitation; Assisting reentrants with applying for OVR services
- Career Link; Provides resources for employment and trade programs
- New Century Careers; Provides manufacturing workforce opportunities
- Trade Institute of Pittsburgh; Offers training in skill building for job opportunities
- Central Outreach: Specialty healthcare; HIV, Hep C and STD
- Divine Intervention Ministries; Conducts spiritual and reentry services
- Lydia's Place; Provides parenting and family services
- Community Kitchens Pittsburgh; Conducts application process for admission to their program with follow-up vocational training
- Veterans Administration; Provides benefit consultation
- Narcotics Anonymous; Conducts several meetings per week
- Alcoholics Anonymous; Conducts in-house meetings
- Duquesne University; Works with reentrants on reentry issues
- Raj Narayan, M.D.; Provides psychiatric services
- Renee Rubenstein, M.D.; Provides medical services





## PATHWAY TO CARE AND RECOVERY

**No judgment. Just care.**

### PROGRAMS AND SERVICES

The group treatment and IOP group hours for outpatient D&A is lower, since they did not hold groups due to COVID-19.

#### Inpatient Drug & Alcohol Services

Reentrants Served	599
Individual Counseling Hours	5,169
Group Counseling Hours	47,920
Support Services Hours	24,732

#### Outpatient Drug & Alcohol Services

Reentrants Served	502
Individual Treatment Hours	2,892
Group Treatment Hours	1,716
Group Hours	994

#### Mental Health

Reentrants Served	644
Individual Treatment Hours	3,497

#### Work Release Program

Admissions	1413
Average Monthly Employment Rate	68%
Average Estimated Age	41 years
Average Hourly Rate	\$11.73

#### Lydia's Place

Families Served	0
Participants in Housing Program	485
Participants Securing Housing	24
Mentoring Program Participants	32
Annual Family Activities	0



*Hello,*

*I'm uncertain if you remember me. I was there last month, probably toward the beginning of May. You guys helped me gain admission to Gaiser Rehab in Butler. I left there 48 hours later. I was writing to inform you when I came home I jumped right back into AA. I'm still sober now and working a program. Why I left the rehab so soon, I couldn't say. Perhaps it's just part of the journey. I really appreciate what you guys did for me. You helped to save my life. I'm truly grateful for this. I wish you continued success. You got a good thing going on over there.*

*All the best.*

Note left by patient,  
Pathways to Care and Recovery



## ALLEGHENY COUNTY'S PATHWAY TO CARE AND RECOVERY. NO JUDGMENT. JUST CARE.

Since November 2020, Pathway to Care and Recovery is proud to provide 24/7/365 services to Allegheny County residents (or their family/friends) age 14 and up who have challenges around alcohol or other drugs. Pathway to Care and Recovery provides community- and site-based, peer recovery support and case management services to reduce the barriers that prevent individuals from initiating and engaging in treatment and recovery services

### The vision of Pathway to Care and Recovery was to develop an innovative program that:

1. Works at a system level to respond to community needs and service gaps
2. Provides Allegheny County residents with direct access to information, supports and services needed for substance use related needs
3. Collaborates with treatment and service providers, community supports and referral sources to enhance access to needed services

Pathway to Care and Recovery staff include Drug and Alcohol Case Managers, Assessment Specialists, Certified Recovery Specialists, Licensed Practical Nurses, and Drug and Alcohol Case Managers. We treat all clients with dignity and respect and provides a safe space 24/7/365. Pathway to Care and Recovery has improved access and quality of care for hard-to-reach client groups providing transportation to and from treatment, as well as, providing community outreach. Since November 2020, Pathway to Care and Recovery has helped 837 individuals with their recovery journey.

The Safe Place to Stay opened in the Summer of 2021 and has helped keep 194 clients safe while waiting to enter treatment.

### Safe Place to Stay

For individuals who have received a level of care assessment, are awaiting admission to treatment, and need additional support while waiting.

### Services include:

- Case management
- Peer support
- Monitoring
- Motivational interviewing
- Transition to treatment services (warm hand-offs)

The Engagement Center with a Safe Place to Stay is available for those individuals waiting for SUD treatment. The LPN will monitor all individuals in the Engagement Center and Safe Place to Stay for signs of withdrawal symptoms/complications, medication side-effects/medication issues and emerging signs of medical issues/mental illness. Our Safe Place to Stay provides certified addiction and peer support activities along with food, shelter and other basic necessities. Engagement Center staff will continue to monitor and engage the individual and assist them in staying motivated to enter into treatment. When the established bed date/appointment arrives, staff will transport the individual to the location safely and will facilitate a warm hand off.





## FINANCIALS

Renewal, Inc. and Affiliates Consolidated Statement of Activities as of June 30, 2020 (Audited)

REVENUE		EXPENSES	
Program Revenue	\$18,258,458	Program Services	\$16,436,961
Contributions and other Revenue	343,574	Management and General	2,480,162
Forgiveness of Payroll Protection Loan	2,049,710	Total Expenses	\$18,917,123
Total Revenue	\$20,061,742	Increase/(Decrease) in Net Assets Without Donor Restrictions	\$ 1,734,619
		Net Assets Without Donor Restrictions	(17,566)
		Increase/(Decrease) in Net Assets	\$ 1,717,053

## RENEWAL ADMINISTRATION

Douglas C. Williams  
*President and Chief Executive Officer*

Scott C. Johanson  
*Vice President, Human Resources & Compliance*

Shelly Thayer  
*Vice President, Program Management*

Paul A. Trunzo  
*Vice President, Administration*

## BOARD OF DIRECTORS

**Chairman**  
James E. Bolas  
*Project Management*

**Vice Chairperson**  
Mary Anne Foley  
*Jewish Association on Aging*

**Treasurer**  
Richard Labuskes  
*BNY Mellon Corporation (Retired)*

Thomas J. Bachman  
*Investment Advisor*

Dave Defide  
*Duquesne Light Company*

Janie M. Harden Fritz, Ph.D.  
*Director of Undergraduate Studies & Director of M.A. Programs, Dept. of Communication & Rhetorical Studies Duquesne University*

Jodi Gill, Esquire  
*Adjunct Professor of Criminal Justice/Academic Advisor CCAC*

Barbara Griffin  
*Pro Bono Center, Allegheny County Bar Foundation*

Alex Matthews  
*Highmark, Pittsburgh, Senior Community Affairs Analyst*

Reginald T. Overton  
*Account Executive/Director*

Saj Roy  
*Eaton Aerospace*

John R. Schmitt  
*University of Pittsburgh*

Karen A. Shastri, Ph.D., C.P.A.  
*University of Pittsburgh*

Sandra Welsh  
*YMCA (retired)*

Irv Firman, Esquire  
*Legal Counsel and Non-voting Member*

Honorable Betty Esper,  
*Mayor Homestead Borough*

## COMMUNITY ADVISORY BOARD

James Bolas  
*President, Board of Directors*

Anthony Mori  
*Federal Bureau of Prisons Residential Reentry Manager*

Marilyn Caye  
*Non Profit Consultant*

Janie Harden Fritz, Ph.D.  
*Duquesne University*

Julie Marx-Lally  
*Chief Executive Officer, Pennsylvania Women Work*

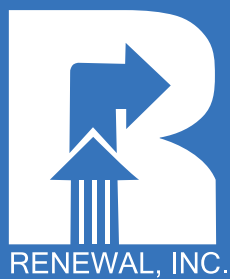
Angela J. Longo  
*Community Volunteer*

Keith A. Paylo  
*Point Park University*

Melissa Russo  
*UPMC Health Plan*

Kim Ford  
*Found Advisors*





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